

**AGENDA**  
**IOWA ALCOHOLIC BEVERAGES COMMISSION MEETING**

Iowa Alcoholic Beverages Division  
February 18, 2020 – 1:00 PM – 4:00 PM  
Dial in Number: 1.866.685.1580  
Conference Code Number: 0009991572

**Call to Order.....Chairperson Pauli**

- I. Introductions/Opening Remarks
- II. Approval of Agenda - **ACTION ITEM**
- III. Approval of Minutes - **ACTION ITEM**
  - December 10, 2019

**Administrator’s Report.....Administrator Larson**

- IV. Business Operations Report – Herbert Sutton, Bureau Chief Business Operations and Leisa Bertram, Comptroller
- V. Legislative Report – Stephanie Strauss, Executive Officer 3
- VI. Administrative Rules Update – Administrator Larson
- VII. Partnerships – Administrator Larson

**Public Comment.....Chairperson Pauli**

**Old Business.....Chairperson Pauli**

**New Business.....Chairperson Pauli**

**Executive Session\* .....Administrator Larson**

**Next Meeting Date.....Chairperson Pauli**

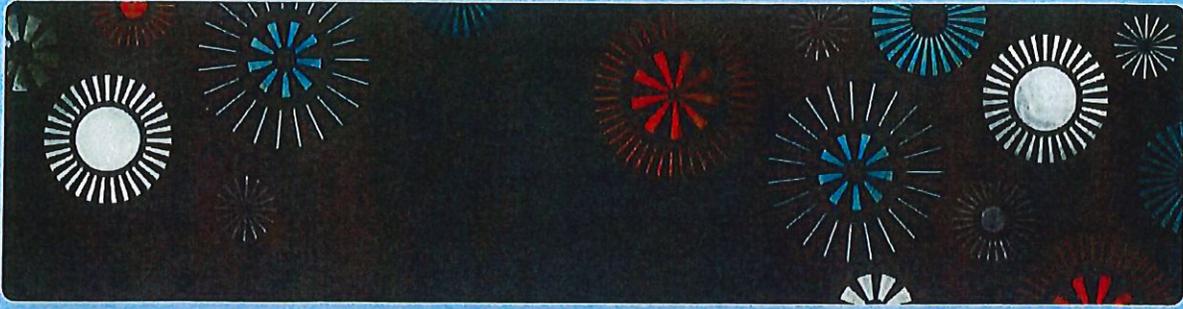
- Future meeting dates - tentative
  - May 14, 2020
  - August 4, 2020
  - November 19, 2020

**Adjournment.....Chairperson Pauli**

NOTE: Committee and Board agendas may be amended any time up to 24 hours before the meetings. Agenda items may be considered out of order at the discretion of the chair. Meetings will not convene earlier than stated above. If you require accommodations to participate in this public meeting, call 515.281.7407 or TTY at (toll-free) 866.IowaABD to make your request. Please notify ABD at least 48 hours in advance.

\*The Commission may go into closed session pursuant to Iowa Code section 21.5(1)(c) to discuss with legal counsel matters that are presently in litigation.





## Iowa ABD/Ruan Customer Survey

On April 15, 2019, the Iowa Alcoholic Beverages Division (ABD) partnered with Ruan Transportation Management Systems (Ruan) for dedicated contract transportation and value-added warehousing services in order to provide the highest level of service to you--our Class "E" customers.

Here at Iowa ABD, we realize that you are not only our customer, but also an important partner in making sure Iowans have the opportunity to purchase the spirits products that they want. With that in mind, we would love to hear your thoughts on the transition to Iowa ABD/Ruan.

Please take 5-10 minutes to complete the Iowa ABD/Ruan Customer Survey. Your responses are anonymous and will be used in our effort to continually improve our processes.

**\* Required**

### TRANSITION OF SERVICES

Items 1-3 relate to the transition of services to Iowa ABD/Ruan.



1. The transition to Iowa ABD/Ruan for spirits delivery was executed smoothly. \*

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly Disagree
- I was not a class "E" customer prior to the transition.

2. As a result of the transition, there were some delivery schedule changes. Did Iowa ABD/Ruan communicate schedule changes in time for you to adjust order and receiving processes? \*

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- I was not a class "E" customer prior to the transition.



3. As a result of the transition, Iowa ABD/Ruan now has greater flexibility for scheduling deliveries made during the holidays. Did this change improve the overall services provided during the holidays? \*

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- I was not a class "E" customer prior to the transition.

#### DAILY OPERATIONS

Items 1-11 relate to the daily operations of your business after the transition of services to Iowa ABD/Ruan.

4. Deliveries arrive at the expected time. \*

- Always
- Most of the time
- Some of the time
- Never



5. I am notified ahead of time when a scheduled delivery is going to be late and given a new estimated time of arrival. \*

- Always
- Most of the time
- Some of the time
- Never

6. Drivers are polite and cooperative. \*

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

7. Drivers park in a position on my lot that does not impact my business. \*

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree



8. Drivers have the required equipment to complete the delivery in the most efficient manner. \*

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

9. Deliveries arrive without damages. \*

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

10. Deliveries arrive without overages or shortages. \*

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree



11. Overall, the services provided have been satisfactory. \*

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

Please indicate your reason for the response to question 11.

Your answer

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**Schedule for Rule Making  
2020**

NOTICE† SUBMISSION DEADLINE	NOTICE PUB. DATE	HEARING OR COMMENTS 20 DAYS	FIRST POSSIBLE ADOPTION DATE 35 DAYS	ADOPTED FILING DEADLINE	ADOPTED PUB. DATE	FIRST POSSIBLE EFFECTIVE DATE	POSSIBLE EXPIRATION OF NOTICE 180 DAYS
**Dec. 26 '19**	Jan. 15 '20	Feb. 4 '20	Feb. 19 '20	Feb. 21 '20	Mar. 11 '20	Apr. 15 '20	July 13 '20
**Jan. 8**	Jan. 29	Feb. 18	Mar. 4	Mar. 6	Mar. 25	Apr. 29	July 27
Jan. 24	Feb. 12	Mar. 3	Mar. 18	Mar. 20	Apr. 8	May 13	Aug. 10
Feb. 7	Feb. 26	Mar. 17	Apr. 1	Apr. 3	Apr. 22	May 27	Aug. 24
Feb. 21	Mar. 11	Mar. 31	Apr. 15	Apr. 17	May 6	June 10	Sep. 7
Mar. 6	Mar. 25	Apr. 14	Apr. 29	May 1	May 20	June 24	Sep. 21
Mar. 20	Apr. 8	Apr. 28	May 13	**May 13**	June 3	July 8	Oct. 5
Apr. 3	Apr. 22	May 12	May 27	May 29	June 17	July 22	Oct. 19
Apr. 17	May 6	May 26	June 10	June 12	July 1	Aug. 5	Nov. 2
May 1	May 20	June 9	June 24	**June 24**	July 15	Aug. 19	Nov. 16
**May 13**	June 3	June 23	July 8	July 10	July 29	Sep. 2	Nov. 30
May 29	June 17	July 7	July 22	July 24	Aug. 12	Sep. 16	Dec. 14
June 12	July 1	July 21	Aug. 5	Aug. 7	Aug. 26	Sep. 30	Dec. 28
**June 24**	July 15	Aug. 4	Aug. 19	**Aug. 19**	Sep. 9	Oct. 14	Jan. 11 '21
July 10	July 29	Aug. 18	Sep. 2	Sep. 4	Sep. 23	Oct. 28	Jan. 25 '21
July 24	Aug. 12	Sep. 1	Sep. 16	Sep. 18	Oct. 7	Nov. 11	Feb. 8 '21
Aug. 7	Aug. 26	Sep. 15	Sep. 30	Oct. 2	Oct. 21	Nov. 25	Feb. 22 '21
**Aug. 19**	Sep. 9	Sep. 29	Oct. 14	Oct. 16	Nov. 4	Dec. 9	Mar. 8 '21
Sep. 4	Sep. 23	Oct. 13	Oct. 28	**Oct. 28**	Nov. 18	Dec. 23	Mar. 22 '21
Sep. 18	Oct. 7	Oct. 27	Nov. 11	**Nov. 12**	Dec. 2	Jan. 6 '21	Apr. 5 '21
Oct. 2	Oct. 21	Nov. 10	Nov. 25	Nov. 27	Dec. 16	Jan. 20 '21	Apr. 19 '21
Oct. 16	Nov. 4	Nov. 24	Dec. 9	**Dec. 9**	Dec. 30	Feb. 3 '21	May 3 '21
**Oct. 28**	Nov. 18	Dec. 8	Dec. 23	**Dec. 23**	Jan. 13 '21	Feb. 17 '21	May 17 '21
**Nov. 12**	Dec. 2	Dec. 22	Jan. 6 '21	**Jan. 6 '21**	Jan. 27 '21	Mar. 3 '21	May 31 '21
Nov. 27	Dec. 16	Jan. 5 '21	Jan. 20 '21	Jan. 22 '21	Feb. 10 '21	Mar. 17 '21	June 14 '21
**Dec. 9**	Dec. 30	Jan. 19 '21	Feb. 3 '21	Feb. 5 '21	Feb. 24 '21	Mar. 31 '21	June 28 '21
**Dec. 23**	Jan. 13 '21	Feb. 2 '21	Feb. 17 '21	Feb. 19 '21	Mar. 10 '21	Apr. 14 '21	July 12 '21

**PLEASE NOTE:**

Rules will not be accepted by the Publications Editing Office after **12 o'clock noon** on the filing deadline unless prior approval has been received from the Administrative Rules Coordinator and the Administrative Code Editor.

If the filing deadline falls on a legal holiday, submissions made on the following Monday will be accepted.

†To allow time for review by the Administrative Rules Coordinator prior to the Notice submission deadline, Notices should generally be submitted in RMS four or more working days in advance of the deadline.

**\*\*Note change of filing deadline\*\***